

EXECUTIVE SUMMARY

**“A STUDY ON THE EFFECTIVE UTILIZATION OF OPEN SOURCE
SOFTWARE (OSS) IN GOVERNANCE”**

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UGC REFERENCE NO: 2238-MRP/15-16/KLCA019/UGC-SWRO

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UGC approval Letter No. and Date : 2238- MRP/15-16/KLCA019/UGC-SWRO
Dated 25th APRIL 2016.

Title of the Research Project : "A STUDY ON THE EFFECTIVE
UTILIZATION OF OPEN SOURCE
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Electronic Governance (E-governance) refers to the procedures of delivering the national or local information worldwide with the help of a digital medium, in short, The internet. Nowadays, the Internet is considered to be a good medium to make commons" aware of new updations in various fields, whether it is an institution, organizations, enterprises and so on. By the birth of the internet, e-commerce and e-governance become strongly and they try to think innovatively other than the traditional file system. They become smart by transforming from paper services providers to e-services delivery providers. E-governance is a one-stop internet gateway to major government services. Emerged services are considered to be containers of benefits, better services delivery to citizens; empowerment of people through access to information without bureaucracy; improved productivity and cost savings with business suppliers and customers of government and participation in public policy decision making.

Economy recessions, inflations, natural disasters, unpredictable disasters, and population rise are some situations where the entire local bodies of the country

to be in unity. Thus, increase transparency and the common goal of improving the betterment of the environment are archived. Leading service providers play an important role in this strategy.

E-Governance is a style of administration in which the utilization of paper is wiped out or extraordinarily decreased and work of government is done in a computerized model as opposed to through paper and documents. e-Governance is past the extent of e-Government. While e-governance is characterized as a negligible conveyance of taxpayer-supported organizations and data to general society utilizing electronic means, e-Governance permits coordinate cooperation of constituents in government exercises. e-Governance isn't just about government site and email. It isn't just about administration conveyance over the Internet. It isn't just about advanced access to government data or electronic installments. It will change how nationals identify with governments as much as it changes how natives identify with one another. It will deliver new ideas of citizenship, both as far as requirements and obligations. e-Governance will enable subjects to speak with the government, take an interest in the legislatures' arrangement making and residents to impart one another. The e-Governance will really enable residents to take an interest in the administration basic leadership process, mirror their actual needs and welfare by using e-Governance as an instrument.

This research sought to better understand the usage of open source software in government and public bodies. The regions of the total cost of ownership and public procurement had been tested within the context of open supply software. An interpretive research technique changed into used all through this examine to discover the elements which affected the fulfillment of open source software program inside government our bodies in entire. Semi-established interviews have been undertaken with participants from the ICT functions of the presidency of our bodies. The main benefits of open supply software have been discovered to be in the areas of value and the satisfactory of the software, at the same time as the principle demanding situations have been located to be within the areas of talent availability and ICT procurement. The findings from this have a look at the finish that while the open supply software program is seen in a fantastic mild via the majority of the establishments interviewed, the choice of software is in the end pushed with the aid of business necessities. Based totally on these findings, some of the tips are made. These suggestions, whilst developed inside the context of open

source software programs, also are applicable to commercial off the shelf software solutions.

Based on theories collected and analyzed, this comes to the conclusion that 61% of sites are not at all ready to provide services for people. But the fact is that they are already launched and projects implemented were effective only for limited. About 11% of sites are available and they are quite useful such as helpful in transactions and delivery of services. And rest of the category does not belong to both. (Statistics provided are approximate based on a small quantity of information, not so accurate). E-governance still faces the troubles in implementing different services and providing relevant information needed by people. The only solution for this is to increase job opportunities for talented personalities in IT.